



# USE CASE: COLUMBIA COUNTY

Users Certes' high assurance encryption overlay to achieve FIPS centered CJIS compliant network

## SITUATION ANALYSIS

Columbia County Sheriff's Office is a law enforcement agency based in the State of Florida.

Their data network is comprised of six sites connected over a carrier provided MPLS backbone. The MPLS network delivered Service Level Agreement (SLA) on prioritization of delay sensitive traffic to ensure high quality voice over IP and video over IP traffic. Also required was support for multicast applications in use on the Sheriff's Office network.

The six locations consist of:

- Central Administration
- Data Center
- The County Jail
- Dispatch
- The Courthouse
- The Task Force

Each location other than the Central Administration site is unmanned in terms of IT skills and requires an engineer callout on any issues at each site.

## CUSTOMER REQUIREMENTS

The Federal Bureau of Investigation (FBI) Criminal Justice Information Services (CJIS) division enforces a security policy that specifies that all Criminal Justice Information (CJI) in transit should be encrypted when it moves across data network connectivity that sits outside of a trusted location, meaning when wide area connectivity such as MPLS, VPLS, SD-WAN, Dark Fiber, Metro-E, Microwave or Long range WiFi is used. Being a Law Enforcement agency, Columbia County Sheriff's office requires access to CJI, which is shared from one location to another. Therefore it must comply with the CJIS Security Policy.

In addition to deploying an encryption technology, the CJIS Security Policy states that the standard to be deployed must be FIPS-140-2 certified encryption.

### IN ADDITION, RECOMMENDATIONS ARE MADE THAT:

An encryption key management control process should ensure only authorized users have access to encryption keys. The most practical way to meet this recommendation was to ensure that encryption keys were owned and managed by the Sheriff's Office.

### FINAL CHALLENGES

The final challenge for the Sheriff's office was that any standard encryption solution would;

- Remove the ability for the carrier to see the Quality of Service (QoS) markings on the data traffic that allows them to prioritize delay sensitive traffic needed to meet their SLA.
- Introduce delay to network traffic
- Not support multicast applications
- Require infrastructure and configuration changes to the existing network
- Require additional costs for licenses on the firewalls, routers or switches



## CERTES' INTERVIEW WITH WAYNE CRAIG, DIRECTOR OF IT AT COLUMBIA COUNTY SHERIFF'S OFFICE, REGARDING THE COUNTY'S CJIS AUDIT CHALLENGES.

*What was the key challenge you had when it came to ensuring your department's compliance with the CJIS Security Policy?*

A key challenge was meeting the requirements to encrypt Criminal justice Information In transit. ACJIS audit was scheduled to take place within the next month and we did not have a solution In place. Traffic was being transmitted across our network unencrypted.

*Were you actively looking at solutions prior to the audit?*

Our team had been looking at options but did not find anything suitable. All of the options that met the FIPS 140-2 certification requirement were either:

1. Too expensive (like many small-medium sizes counties, our budget is limited!)
2. Too complicated to Implement as our County's IT department did not have adequate resources in place to take on an implementation on top of their demanding workload.
3. Too long to implement in order to meet the audit timescales.

*Why did you choose Certes as your CJIS solution?*

Certes proposed a solution that was affordable and was within the county's budget. I attended an on-line product demonstration and was able to determine that Certes' solution was easy to implement and It would be possible to do so

within a matter of days. This was very helpful as it meant that the County could have a solution in place prior to the pending CJIS audit which was due to take place Imminently.

The County was also Impressed that we would not need to take on additional resources for ongoing management of encryption keys. Other solutions we looked at would require the County's IT team to take on additional staff to do this. This was not the case with Certes solution' - we were very impressed with the fact that key management was automated, needing minimal resource.

*How did the implementation go?*

Like any implementation, we had to blend the solution in with our infrastructure. Certes' provide great support in ensuring that everything was connected the way it should be.

*What is the current status with your network and CJIS compliance?*

Our network is operating exactly the same after the Implementation of Certes equipment as It did beforehand - there have been no issues. We have had confirmation from the FDLE auditor that our solution to encrypt CJI in transit meets the requirements of the CJIS Security Policy.



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**We offer an encryption solution that is simple, scalable and uncomplicated.**